



TOP SPIN TENNIS

String Testers Programme Terms & Conditions

Thank you for registering interest in the string testers programme. This unique opportunity provides you with an exclusive chance to try strings that may not currently be on the market, or strings you've not played with before. The below details the terms and conditions associated with this programme:

1. Each trial costs £10 to contribute towards the labour of the restring.
2. Mail order testers are required to pay a subsidised fee of £5 for outbound postage.
3. Mail order testers are responsible for couriering the racket to us.
4. All testers are required to complete a short survey on the string, if requested.
5. Testers are encouraged to promote Top Spin Tennis across social media platforms.
6. Only one trial per one string tester. This resets per different string available.
7. No SLICE loyalty can be redeemed against the programme.
8. Your survey feedback may be shared with the brand of the string.
9. Tennis racket stencil will be applied by default to all restrings, unless specified by the tester otherwise.
10. While you wait restring service is not permitted as part of the programme.
11. As a test programme, it may be that not all strings are suited to each tester, however Top Spin Tennis can not compensate for stringing to revert back to the original setup.
12. Sets of strings will not be issued, only restrings using the test string.
13. All string tests are limited in quantity and offered on a first come first serve basis.
14. Racket condition will be inspected prior to stringing. If damage is found the racket will not be strung, and a refund issued. Postage is non-refundable.
15. Payment must be made upfront prior to the restring being completed.