



## Demonstration Racket Scheme Terms and Conditions

**Thank You** for choosing to demo rackets from Top Spin Tennis. We want you to enjoy the opportunity of playing with the latest rackets to help inform your buying choice. However, please read through the following carefully and contact us if you have any queries.

### How long can I keep the demo?

We would ask you to return the racket within 7-10 days as others may be waiting to demo the same racket. Please give us a call if you need the racket(s) longer – not usually a problem!

Please return the demo racket(s) by \_\_\_\_\_

### How do I return the racket?

Please return the racket(s) using the box and packaging we sent them to you in. We have included a sticky 'documents enclosed' pouch with the return address already in – simply stick this to the front of the box. You are responsible for the return postage – we recommend you use a postage service that requires a signature on delivery – losses in transit are your responsibility.

### What happens if the strings break?

We try and ensure all our demo rackets are regularly strung, but string breakages are an unavoidable part of racket sports. If the strings break, you can either have the racket restrung locally at your expense, or you can return the racket to us with the strings broken - you will not be charged for the restring in this situation.

### What happens if the frame breaks?

Frame breakages are your responsibility unless they are due to a manufacturing fault. In the unlikely situation that the frame breaks, please return it to us. We will return it to the manufacturer for checking. If they do not replace it, we will charge you the cost of a new demo racket.

### How do I go about buying a racket?

Simply give us a call and we will send you a brand new racket of your choice. We will reduce the total price by the sum of all the demo fees you have paid. If you are a local caller, please keep this sheet as proof of the number of rackets (and hence demo fees) that you have had.

### Can I have my new rackets custom strung?

Yes – we charge £5 less than our normal stringing price for a new racket to be custom strung. If you buy two rackets, we will custom string them for free (from our £20 list) – you will simply be charged the difference for a more expensive string.

### Demo Racket Log

Date	Racket	String	Tension	Paid	Your Notes

Enjoy your racket sport!

Mark and Karen Goodman - 2007