



TOP SPIN TENNIS

SLICE Loyalty Card Terms and Conditions

1. To obtain a SLICE card, you must open a (free) Top Spin Tennis account which requires you to register your name, address, and other contact details
2. Only one SLICE card will be issued per Top Spin Tennis account
3. The SLICE card must be shown at the time of purchase and redemption
4. You will earn one **Restriring Point** for each paid restriring
5. You will earn one **Purchase Point** for each full £1 paid in a transaction (excluding items such as but not exclusively demos, restrings, and postage)
6. You can earn both **Restriring** and **Purchase Points** in the same transaction
7. **Restriring** and **Purchase Points** cannot be interchanged
8. Only previously earned points can be redeemed on a transaction*
9. When you redeem points on a transaction, any outstanding eligible balance will be added back onto your SLICE card
10. You cannot earn and spend the same points in the same transaction
11. **Restriring Points** can only be used for restrings; **Purchase Points** may be used to pay for goods or restrings
12. Points are only credited to your SLICE card after a transaction is completed and paid for in full
13. SLICE cards are currently valid for in-store purchases only
14. Your SLICE card can be assigned retrospectively for up to two weeks after a transaction
15. Points cannot be assigned to your SLICE card before your loyalty start date
16. If you return goods that have been part paid for by the use of purchase points, these points will be re-credited to your SLICE card. You will only receive a cash or credit card refund equivalent to the amount on your original purchase

Refer a Friend

1. Anyone who holds a SLICE card can refer a friend who does not currently have a Top Spin Tennis account
2. The friend will receive an introductory 5% off their first transaction and the referrer will get 5% of the transaction value added to their SLICE card
3. Terms and conditions are as per the referral card below

Referral Card – Terms and Conditions

1. To use a referral card, you must open a (free) Top Spin Tennis account which requires you to register your name, address, and other contact details.
2. A referral card can only be used on the first transaction of your Top Spin Tennis account, i.e. it is not valid if you already have an account
3. The referral card will give you a one-off discount of 5% off the total amount in a single transaction (excluding items such as but not exclusively demos, restrings, and postage)
4. Having opened a Top Spin Tennis account, you will be given a SLICE card which you can use to build up further discounts; see SLICE card terms and conditions

*Five **Restring Points** can be redeemed for one free-labour restring (i.e. pay for five, get the sixth restring for the cost of the string only). One **Purchase Point** is worth 5p off a future transaction

Exclusions

If you are paying via a school bill you will be able to earn points, but unable to redeem. If you wish to redeem points and usually pay via a school bill, you will have to pay through a standard payment method such as card or cash at the point of order.